



CUSTOMER APPRECIATION PROGRAM

The rewards go well beyond just better software and support at Frey Municipal Software!

ELIGIBILITY

Free registration for any new or current user of **BUCS**, **CHIPS**, and **CUBIC** software applications.

EARNING POINTS

- Points may be earned by the purchaser and another client who has submitted a Frey Certified Referral Form.
- Earn one point for each one-dollar of qualifying purchases.
- Earn one point for each one-dollar of qualifying purchases on a *certified referral* from the initial date of purchase through the first six months after the referral makes a purchase. A *certified referral* is a prospect that we have had no contact with for at least two years.
- Earn one point for each one-dollar of training cost.
- Earn 1000 points for participating as a Beta Site.
- Points will be available one month after purchase has been completed and paid.
- All points will be forfeited if no new points are accrued for a period of two years.

QUALIFYING PURCHASES

- **BUCS**, **CHIPS**, and **CUBIC** licenses or upgrades
- Custom Programs or Modifications
- Training on Frey Applications

No points will be given for Security Upgrade Fees, Support, Third Party Items, Taxes, Freight, Travel Expenses/Time, or any other items.

REDEEMING POINTS

- Points may only be redeemed for the holder (for their use) or that of an associate.
- Points are not transferable to another agency.
- All redemptions are non-refundable.
- Payment of any taxes, fees, and other charges is the responsibility of the redeemer.

☎ 1-859-441-6566

✉ sales@freymunicipalsoftware.com

🌐 freymunicipalsoftware.com



Frey Municipal Software

40 North Grand Avenue, Suite 303

Fort Thomas, Kentucky 41075 USA



Empowering Municipalities of all sizes to deliver higher quality and more efficient service to the public

GENERAL INFORMATION

- Merchandise awards are subject to availability.
- Merchandise awards will not be delivered to a P.O. Box. Merchandise awards may not be returned or exchanged unless proven to be damaged or defective. Damaged or defective items must be returned within 30 days of delivery.
- The sale or barter of any such award points is expressly prohibited. Any points assigned or sold is in violation of the Program Rules.
- Income tax liability on Frey awards, if any, is the responsibility of the person redeeming the awards.
- The Customer Appreciation Program is offered at the discretion of Frey Municipal Software and has the right to terminate the Program or to change the Program Rules, regulations, benefits, conditions of point levels, in whole or in part, at any time, with or without notice, even though changes may affect the value of the points already accumulated.
- Each member shall be responsible for remaining knowledgeable as to the Program Rules and the amount of points in their account.
- The Customer Appreciation Program is void where prohibited by law.
- Frey Municipal Software reserves the right to terminate the Customer Appreciation Program with six months' notice.

CALL 800-659-3739 OR EMAIL SHELLEY.KELLY@FREYMUNICIPALSOFTWARE.COM TO REDEEM POINTS

REWARDS AVAILABLE*

Points Reward

25,000	\$500 module discount (license only)**
25,000	1-Day Training at FMS***
25,000	Airline Certificate Associated with Training at FMS (up to \$500)
8,000	One Night Hotel Stay Associated with Training (Up to \$160)
5,000	\$100 Enterprise Rental Car Discount Associated with Training at FMS
4,500	Cookie Survival Kit
3,000	Pretty in Pink Aromatherapy or Gourmet Food Snack Basket
2,500	\$50 e-Gift Card. Ask FMS for details
2,500	\$50 Enterprise Rental Car Discount Associated with Training at FMS
2,500	Zippered Padfolio
2,000	Dixie Chili 6-Pack (includes 6-10 ounce cans of chili)
1,500	Koozie Easy Open Cooler
1,500	Short Sleeve Sport Tek Shirt (available in Ladies M, L, XL)
1,000	Stainless Steel Tumbler
1,000	Umbrella

* Subject to availability

** May use multiple discounts in a single purchase

*** Includes training session only. It does not cover transportation or lodging



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